

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

B. Reilly BARRY et al.

**Reply under 37 CFR 1.116
EXPEDITED PROCEDURE**

Application No.: 09/159,695

Examiner: Refai, R.

Filed: September 24, 1998

Group Art Unit: 2152

Customer No.: 25537

Attorney Docket No.: COS97087

Client Docket No.: 09710-1121

For: INTEGRATED CUSTOMER INTERFACE SYSTEM FOR
TELECOMMUNICATIONS MANAGEMENT

Mail Stop AF
Alexandria, VA 22313-1450

RESPONSE UNDER 37 CFR 1.116

Dear Sir:

In response to the final Office Action of January 24, 2006, please amend this application
as follows.

AMENDMENT AND PRESENTATION OF CLAIMS2

REMARKS42

(M) 4/11/06
DO NOT
ENTER